

SERVICE AND EMOTIONAL SUPPORT DOG TRANSPORTATION TERMS AND CONDITIONS

Please fill out and print. Bring printed to the airport with you.

PASSENGER DETAILS

LAST NAME: _____ GIVEN NAME: _____
ORIGIN: _____ DESTINATION: _____

ANIMAL DETAILS

BREED: _____ AGE: _____

TYPE OF DOG

SERVICE DOG EMOTIONAL SUPPORT DOG

Copa Airlines only allows dogs as service or emotional support animals.

I confirm that this dog is my property and has been trained to follow my instructions, so it can behave correctly in a public area.

I am aware that the dog must remain with me at all times.

I am aware of and willing to comply with the conditions described below for transporting the dog

- The dog must sit on the floor, in front of assigned seat and cannot occupy space in the aisles.
- If the dog is as small as an infant, it can go in my lap but not on the seats.
- If the dog is too big to fit on my feet, Copa Airlines will try to reassign a seat with more space. If this is not possible, I am aware that I can purchase an extra seat to have additional space to accommodate the dog on the floor, in front or to the side of my seat, but not on the seat.
- I am aware that I cannot travel in emergency exit because I am traveling with an emotional support or service dog.

I am aware that if I do not meet the following conditions I will be denied boarding

- If the dog has a bad smell, bad behavior such as: barking, growling, attacking other passengers or not being able to control its needs.
- If the dog does not comply with the required documentation of the country of origin and destination, I am responsible for the costs corresponding to these changes.
- If you do not comply with any of the terms and conditions mentioned in this form.

I am aware that I am responsible for the care, well-being and behavior of my dog:t

- I am responsible for any physical harm or damage that it may cause to third parties during my trip, whether in Copa Airlines' facilities and/or at the airport, as well as on board the aircraft.
- I am responsible for the cleanliness, if the dog does its needs on board the aircraft, or at the airport, or in any area that is not a designated area for pets to do their needs.

PHONE NUMBER: _____ E-MAIL: _____

DATE: _____ SIGN: _____

Copa Airlines 

A STAR ALLIANCE MEMBER 